

E CO

ADVANCED DRIVEWAY

SALES ADDITIONAL

SERVICES

STEVE SHAW UNIVERSITY







DRIVEWAY OBJECTIONS

1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	



SALES

SELLING_	
VS.	
BUYING _	
WHICH IS BET	ΓER?



BUYING MOTIVES

OF 0/0



VALUE PROPOSITION

VALUE MUST OVERCOME COST



+ NEED = SALE



RECOMMEND

WHAT HAPPENS WHEN YOU RECOMMEND SOMETHING?



WHICH APPROACH CONVEYS THE IMPORTANCE OF THE REPAIR?					



QUARTER TIME



MAINTENANCE IN DRIVE

1.	
2.	



MAINTENANCE IN DRIVE

1.

2. ADDITONAL SERVICES

A.

B.____

3





ADDITIONAL SERVICES

1.		
2.		
3.		
4.		
5.		
6.		
7. 8.		
9.		
10.		



DEALER STANDARDS

CAR & LIGHT TRUCK						
						_
						_
						_



DEALER STANDARDS

HYBRID		



DEALER STANDARDS

DIESEL			



MIN REQ (MINOR)

5	LOF ROT	+	FRIES
10	LOF ROT	+	FRIES
20	LOF ROT	+	FRIES
25	LOF ROT	+	FRIES
35	LOF ROT	+	FRIES
40	LOF ROT	+	FRIES
<u>50</u>	LOF ROT	+	FRIES
<u>55</u>	LOF ROT	+	FRIES
<u>65</u>	LOF ROT	+	FRIES
<u>70</u>	LOF ROT	+	FRIES
80	LOF ROT	+	FRIES
<u>85</u>	LOF ROT	+	FRIES
+			



MIN REQ (INTERMEDIATE)

ADDITIONAL LOF ROT 15 AIR & CABIN + **LOF ROT** 45 AIR & CABIN + **LOF ROT** AIR & CABIN + **FRIES**



MIN REQ (MAJOR)

ADDITIONAL SERVICES

	LOF ROT
<u>30</u>	AIR & CABIN +
	LOF ROT
<u>60</u>	AIR & CABIN +
	LOF ROT
90	AIR & CABIN +
FRI	ES



NOTES



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