

TECHNICIAN - ADVISOR VIDEO MULTI-POINT INSPECTION

STEVE SHAW UNIVERSITY

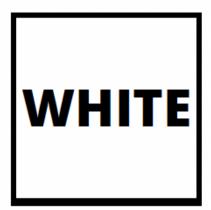


NOTES

OPINION VS FACTS









QUARTER TIME PRINCIPLE



15 MINUTES 30 MINUTES 45 MINUTES

WHICH IS MORE IMPORTANT?

15 MIN OR PARTS

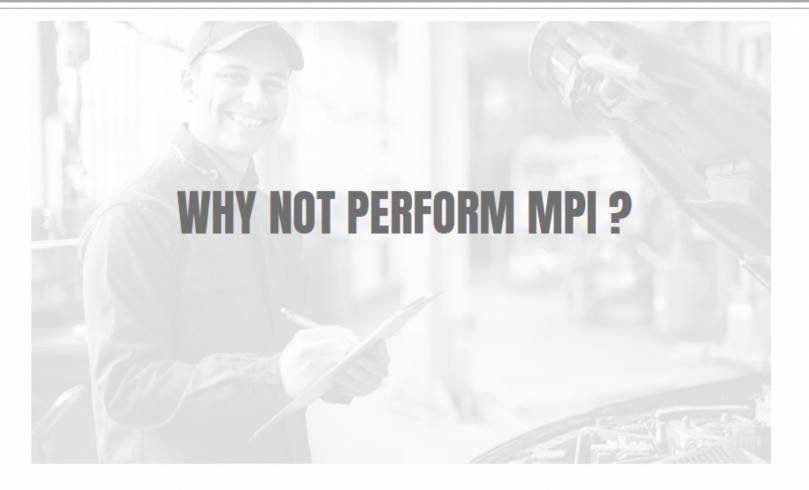


STANDARDS

Auto Manufacturer	Dealer	Fluid Provider	My Expertise	
				Cabin Filter
				Air Filter
				Brakes
				Tires
	1121 B	- 218		Oil Leak
		- 191		Battery
		E.F.		Fluid Maintenance
		11 42		Transmission
				Power Steering
	<u></u>			Coolant
	· · · · ·			Brakes
<u>s 2/ 3</u> "		<u> 184 - 188 </u>		Transfer Case
				Differential
· · · · · · · · · · · · · · · · · · ·				Fuel Injection
4 9 04		<u>() Yo i shi </u>		Belts
<u>2 3 9 5 6</u>		CARL DR	The fire	Hoses
<u>n la sila con s</u> e		1.1.1. s		Shocks
		Mr. d		Struts



TECH EXCUSES





REASONS FOR VIDEO

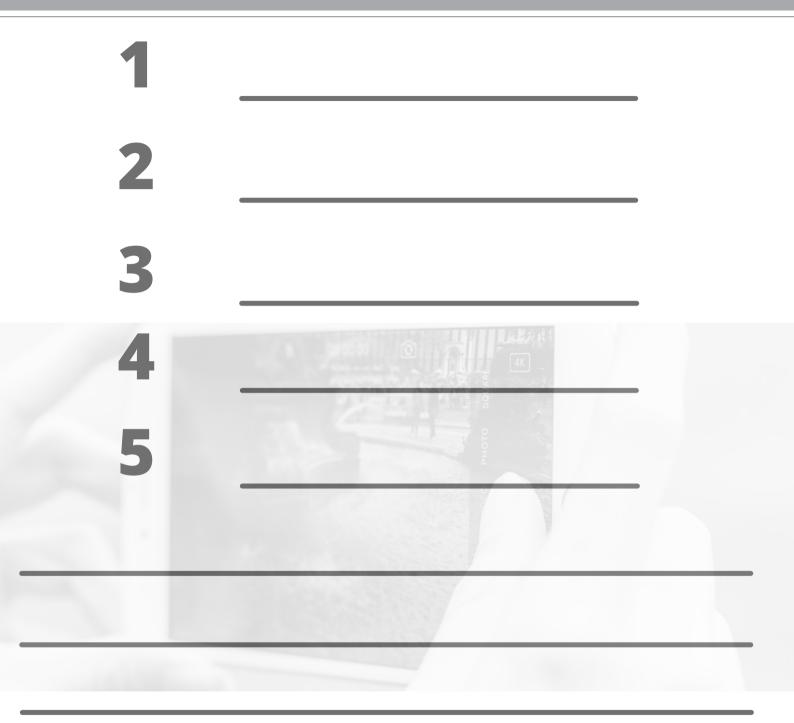
WHY PERFORM VIDEO / ELECTRONIC MPI

CREATE TECHNICIAN

CUSTOMER

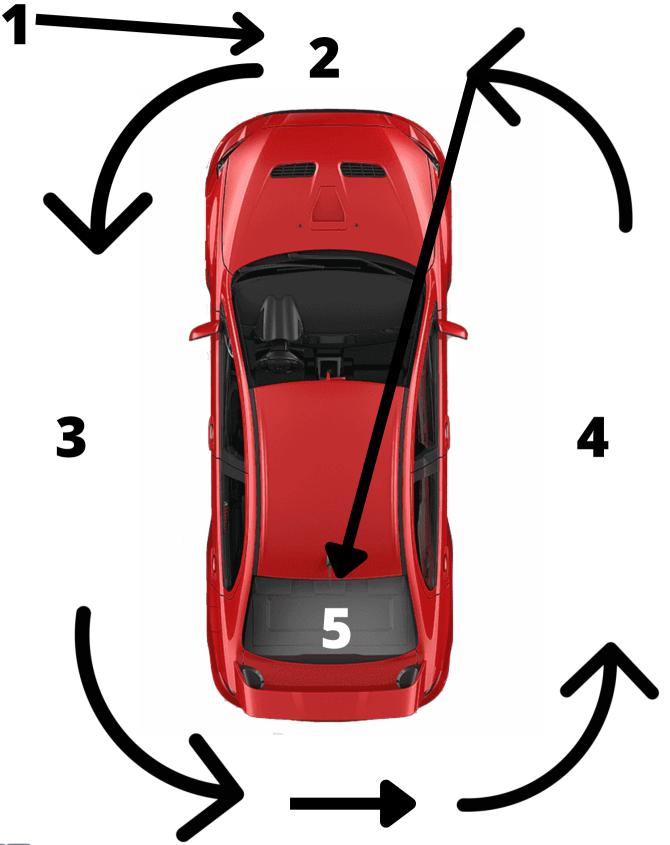


HOW TO VIDEO



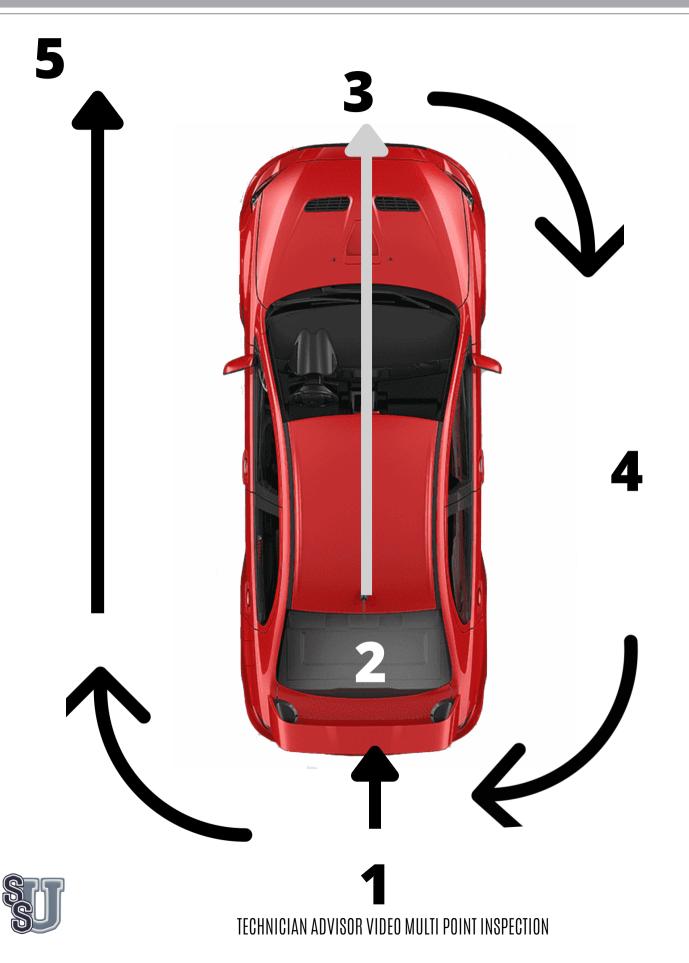


PROCESS





PROCESS



NOTES

· · · · · · · · · · · · · · · · · · ·



YOUR PROCESS





NOTES

QU		

CONTACT

www.steveshawuniversity.com

(424) 237-4973

Steve@SteveShawTraining.com

